

Course Outline

CHC33015
Certificate III in Individual
Support



Why Health Industry Training

Health Industry Training is passionate and committed to inspiring students to achieve their career goals and aspirations. If you want to be part of an exciting, fast growing industry the health and community services sector and Health Industry Training can fulfil that goal.

The health sector is currently the largest employment and fastest growing sector in Australia. The opportunities for Australians are exciting and rewarding. To be part of this industry it is important you select the most appropriate training organisation to ensure you receive the necessary knowledge, skills and practical experience needed to secure a place.

Health Industry Training has many years' experience in the health sector. We specialise in health and community services and keep well informed of the current and future trends occurring in the health and community services sector.

Health Industry Training will help you successfully complete your qualification using an individual, supportive approach by providing you with a training plan individualised to suit your needs and lifestyle. Study your way, place and pace with the support of a personal trainer.

It is recommended that you read this course outline in conjunction with the student handbook that is available on the Health Industry Training website.

Inspiring students to achieve!



RTO National Provider # 32145

CHC33015

Certificate III in Individual Support

Course Details

Duration	Maximum 24 months
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Delivery Method	Flexible, individual needs approach to learning, Work Placement
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Enrolment Method	Open enrolment
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Prospect Career Roles	Personal care worker Aged care worker Residential care worker Support worker Home care assistant Community care worker Disability worker
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Assessment Methods	Short answer questions Projects Case studies Workplace portfolio Research reports Work Placement Practical Logbook
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Industry trends

Certificate III in Individual Support is a combination of the Certificate III in Aged Care, Disability and Home and Community Care. The Certificate III in Individual Support is designed for students wishing to gain a rewarding career as a personal care worker. Enrolling in the Certificate III in Individual Support will equip you with the necessary knowledge, skills and practical experience to work within in a residential aged care facility, disability or home and community care.

Due to Australia's increasing population, it has never been a better time to consider a career in Individual Support. It is anticipated that by November 2018, the number of job openings for Aged Cares is expected to be greater than 50,000.

The Certificate III in Individual Support reflects the role of workers in the community and/or residential setting who follow an individualised plan to provide person-centred support to people who may require support due to ageing, disability or some other reason. Work involves using discretion and judgement in relation to individual support as well as taking responsibility for own outputs. Workers have a range of factual, technical and procedural knowledge, as well as some theoretical knowledge of the concepts and practices required to provide person-centred support.

Whether you are an existing worker or new entrant to the sector, the flexibility of Health Industry Training's aged care course will allow you to study at your own pace, based on your own individual experiences and learning support.

Course Information

Delivery Method

The Certificate III in Individual Support is delivered through a blended delivery method. You will be provided with a 'Learner Resource' and 'Assessment Booklet' for each unit of competency. Assessments are to be completed in a normal word document attached to an email and sent directly to your trainer for all theoretical assessments.

It is a requirement of this qualification that you will undertake work placement. This will provide you with the necessary practical skills and workplace experience. Demonstration of performance will be provided through a practical logbook to ensure students are fully equipped to enter the workforce after the completion of the qualification.

Work Placement

Duration: Approximately 100 hours based on tasks required to be completed through a log book

Work placement outline

Health Industry Training recognises that an important part of undertaking a qualification in health or community services is the practical component of the course. Work placement provides students with an avenue to apply practical skills in a 'real life' environment where you are able to practice the skills and knowledge you have learnt during the course.

It is a requirement of this qualification for students to undertake work placement for the Certificate III in Individual Support.

Health Industry Training will work with you to find a suitable organisation for your work placement. As a student it is important for you to discuss work placement opportunities with local organisations. Once you have sourced a relevant host employer, Health Industry Training will be responsible for contacting them on your behalf to discuss work placement requirements.

Insurance

Health Industry Training provides insurance to all students undertaking work placement as part of their qualification. Insurance covers Public Liability and Volunteer Workers insurance.

Pre-requirements

Depending on the organisation where you undertake placement, you may need to conduct a number of pre-placement requirements. All students will need to undertake a National Criminal Record check prior to placement. Health Industry Training can arrange the National Criminal Record check on your behalf for the cost of \$17. Alternatively you can contact your local police station.

Assessment Methods

Health Industry Training uses a range of assessment methods to ensure sufficient evidence can be gathered to demonstrate you can perform the tasks against the specified criteria. Assessment methods can include:

- Short answer questions
- Projects
- Case studies
- Scenarios
- Reports
- Workplace portfolios
- Work placement logbook
- Research reports
- Presentations

Recognition of Prior Learning

Many of our students already have a high level of skills, knowledge and expertise that can be recognised through a Recognition of Prior Learning (RPL) process.

RPL takes into account previous formal study, work and life experience and then assesses this against the elements of competency to determine if you can receive credit toward a qualification. Students seeking recognition can apply for RPL on enrolment into a qualification or throughout the duration of their study.

Credit Transfer

If you have completed a unit of competency within your intended qualification with another Registered Training Organisation (RTO) you may be able to apply for a credit transfer or exemption. A copy of the original transcript must be provided when applying for a credit transfer.



Admission Requirements

Entry Requirements

There are no entry requirements for the Certificate III in Individual Support. However, it is anticipated that you will have completed year 10 or equivalent.

In addition students will need to provide Health Industry Training with their Unique Student Identifier number.

IT Requirements

To complete the course you will need access to a computer and the Internet.

In addition you will need basic computer skills to conduct research on your current topics and complete your assessments. In particular, you will need skills in word processing and PowerPoint presentations.

Minimum Age Requirements

The minimum age for this course is 16 years old. If you are under 18 years of age your enrolment form must be signed by a parent or guardian.

Literacy, Language, Numeracy (LLN) Requirements

Students must have an adequate level of Language, Literacy and Numeracy skills (LLN). Entry into the course requires English proficiency to Year 10 level or equivalent. Students are able to test their LLN skills by completing an appropriate level LLN test by emailing info@healthindustrytraining.org. For additional information and support contact the Reading Writing Hotline at www.readingwritinghotline.edu.au.

Student Support

Throughout your course with Health Industry Training, you will be provided with a range of support services depending on your individual needs.

One-on-one trainer support: You will be provided with a trainer that has extensive experience and expertise in the course content and the industry sector. Our professional trainers are there to ensure you have a successful learning journey where you can contact them via phone or email.

In addition to your trainer, the administration team can provide you with support including your enrolment, changes to contact details or study plan, progress report and any issues you may encounter throughout your course.

Peer support

Health Industry Training appreciates that distance education learning can be an isolated experience for some students. To assist with isolation all students have the option to be part of a Facebook peer support group. Peer support groups can be a positive experience where you can study with like-minded people, ask questions relating to your course and build friendships.

Financial support

The Certificate III in Individual Support is Austudy / Abstudy approved. Please contact your local Centrelink office for eligibility requirements and application.

Queensland residents ONLY.

Certificate 3 Guarantee: Health Industry Training is proud to be a pre-qualified supplier for the Queensland Government, under the Certificate 3 Guarantee. To be eligible for the Certificate 3 Guarantee, participants must not hold or be undertaking a Certificate III qualification. Qualifications undertaken at school do not affect eligibility. The cost for students on a Centrelink concession is \$10 per unit. For non-concession students or payments made by a third party, the cost is \$60 per unit.

Australian Apprenticeship Scheme

Queensland residents ONLY - This course is available through the Australian Apprenticeship Scheme. The Australian Apprenticeships Scheme is government funded training available for school-based students, new and existing employees. The traineeship program addresses skills needs by making government funding available to Health Industry Training to deliver the training.

Other States - This course is also available to be delivered as a traineeship in other states. Training is available for new and existing employees. Please contact your preferred apprenticeship centre to arrange sign up of your Traineeship.

Fee-paying

To assist students who are not eligible for funding, Health Industry Training offers financial assistance to students by allowing students to either:

- pay the cost of the course in full and receive a 10% discount on the full cost of the course; or
- take advantage of our affordable payment plan options (weekly, fortnightly or monthly instalments) (see enrolment form for additional information)

Course Structure

The table below provides a recommendation for the order in which you should complete your units. On enrolment into the units you will be provided with learner guides, reference material and assessment booklets.

13 units are required for award of this qualification including:

- 7 core units
- 6 elective units

Order of Study

Unit Code	Unit Title	Unit type (Core/Elective)
CHCCOM005	Communicate and work in health or community services*	Core
CHCDIV001	Work with diverse people	Core
CHCLEG001	Work legally and ethically	Core
HLTWHS002	Follow safe work practices for direct client care	Core
HLTAAP001	Recognise healthy body systems*	Core
CHCCCS023	Support independence and well being*	Core
CHCCCS015	Provide individualised support*	Core

Six (6) elective units are to be selected. No particular order of completion is required.

Group A electives – AGEING specialisation (3 units)

CHCAGE001	Facilitate the empowerment of older people*	Elective
CHCAGE005	Provide support to people living with dementia*	Elective
CHCCCS011	Meet personal support needs*	Elective

Group B electives – DISABILITY specialisation (4 units)

CHCDIS001	Contribute to ongoing skills development using a strengths-based approach *	Elective
CHCDIS002	Follow established person-centred behaviour supports*	Elective
CHCDIS003	Support community participation and social inclusion *	Elective
CHCDIS007	Facilitate the empowerment of people with disability*	Elective

Group C electives – HOME AND COMMUNITY specialisation (4 units)

CHCAGE001	Facilitate the empowerment of older people*	Elective
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OR

CHCDIS007	Facilitate the empowerment of people with disability*	Elective
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Plus all of the following units

CHCCCS011	Meet personal support needs	Elective
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CHCCCS025	Support relationships with carers and families*	Elective
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CHCHCS001	Provide home and community support services*	Elective
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Additional electives

CHCADV001	Facilitate the interests and rights of clients	Elective
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CHCAOD001	Work in an alcohol and other drugs context*	Elective
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CHCCCS006	Facilitate individual service planning and delivery	Elective
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CHCCCS009	Facilitate responsible behaviour	Elective
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CHCCCS017	Provide loss and grief support*	Elective
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CHCCCS021	Respond to suspected abuse	Elective
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CHCCCS024	Support individuals with autism spectrum disorder*	Elective
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CHCDIS004	Communicate using augmentative and alternative communication strategies*	Elective
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HLTHPS006	Assist clients with medication*	Elective
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CHCMHS001	Work with people with mental health issues*	Elective
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CHCPAL001	Deliver care services using a palliative approach*	Elective
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CHCPRP001	Develop and maintain networks and collaborative partnerships	Elective
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CHCPRP003	Reflect on and improve own professional practice	Elective
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CHCPRT002	Support the rights and safety of children and young people	Elective
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CHCYTH001	Engage respectfully with young people	Elective
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HLTINF001	Comply with infection prevention and control policies and procedures*	Elective
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BSBCUS301	Deliver and monitor a service to customers	Elective
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BSBMED301	Interpret and apply medical terminology appropriately	Elective
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BSBWOR301	Organise personal work priorities and development	Elective
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*Mandatory work placement required

How to Enrol

Need More Information?

Health Industry Training is dedicated to ensuring all students are enrolled in the course that will achieve their career aspirations. If you need help with choosing the right course for you please contact the administration team on 1300 381 415.

Ready to Enrol?

Place an enquiry through our website:

www.healthindustrytraining.org

OR

Email info@healthindustrytraining.org and request an enrolment pack

OR

Enrol by phone. Contact one of our friendly enrolment officers on 1300 381 415